

Remote Monitoring and Management (RMM), Powered by Level Platforms

Key Features and Benefits:

- **Recurring, predictable revenue streams** — Annual or monthly subscription models ensure continuing income.
- **Additional sales opportunities** — Increased customer contact and IT infrastructure knowledge offer more chances to discuss technology investments with end users.
- **Increased profitability** — Network issues can be prevented or fixed remotely, reducing travel expenses and on-site repair time.
- **Increased level of customer satisfaction** — Unscheduled downtime is practically eliminated.
- **Raised barriers against account penetration by competitors** — Resellers gain responsibility for the health of their customers' networks and the ability to make purchase recommendations.
- **Minimal investment required** — Pay-as-you grow pricing, along with free business and technical training, reduces the required investment and positions RMM services as a viable offering for resellers of all sizes and capabilities.