

Rackspace® Managed Hosting

SAS 70 Type II Certification



For us, the SAS 70 Type II Certification is a necessity. It's proof that we have the processes and safeguards in place to protect the assets and data you entrust us with.

Performed by an independent accounting firm, the audit is an internationally recognized and respected auditing standard for technology outsourcing companies specifically. Our certification attests to the fact that the auditor finds us to have sufficient processes, controls and safeguards to keep your assets and data safe from theft, corruption or mishandling. To receive this certification, Rackspace's processes, procedures and controls were formally and thoroughly reviewed, evaluated and found to meet Type II standards. And unlike the Type I Certification, which only measures a single point in time, Type II Certification measures and evaluates Rackspace over a period of time.

You can have peace of mind that your assets and data will be safe with Rackspace. And they will continue to be safe, as we recommit to the audit every nine months.

Why is SAS 70 Type II important to Rackspace?

SAS 70 Type II enables us to demonstrate that we have adequate controls and safeguards when we host or process data belonging to you, and that an independent accounting firm has examined these controls and safeguards. The control objectives are designed to protect both Rackspace and your assets and information within our data centers and offices.

To be certified means that the controls set by Rackspace are fair and suitably designed to meet their specific objectives, and that they are operating effectively. Rackspace has achieved SAS 70 Type II certification for its Intensive offering and its data centers and offices. In order to achieve certification, our processes, procedures and controls are formally reviewed, evaluated and found to meet SAS 70 standards.

The audit evaluates Rackspace's controls pertaining to our service delivery and operations, infrastructure maintenance, customer implementation, change management, back up of programs and data files and logical and physical data center access. It also provides us with a benchmark for continuing to improve our processes, procedures and controls.

Why is it important for you?

SAS 70 Type II is third party verification that the services promised and provided by Rackspace are undertaken in a controlled manner. You gain a detailed description of our controls and an independent assessment of whether the controls in operation are suitably designed and operating effectively. Furthermore, you can use the resulting audit report as a substitute for performing the procedure yourself.



MODIFIED DATE: 02-26-2009

Managed Hosting Backed by **FANATICAL SUPPORT™**

United States: www.rackspace.com | 800.961.2888

Europe: www.rackspace.co.uk | +44 20 8734 2600

