



How to Get Started

Partnering with Ingram Micro to provide ADH coverage is a simple process that takes only three to five business days. To sign up:

1. Place an order with your Ingram Micro sales representative by calling (800) 456-8000, ext. 76776.
2. By the next business day, you'll receive an e-mail from Warranty Corporation of America (WaCA) including:
 - a. A link to a web site containing a mandatory, one-time reseller agreement
 - b. The Product Protection Plan contract number
 - c. The terms and conditions document, which you'll give to your customer or student

Ingram Micro | Product Protection Plan

COLLEGE CAMPUS RESELLERS

AFFORDABLE, COMPREHENSIVE COVERAGE FOR STUDENT LAPTOPS

You can provide accidental-damage-from-handling (ADH) coverage for every laptop you sell on campus, including those from Apple and Dell, from a single provider. Ingram Micro Product Protection Plans for college-campus resellers provide ADH insurance as well as full-service coverage that includes parts and labor.

ADH protects your students' laptops against accidental damage resulting from everyday use, drops and spills.

Available ADH Plans

Choose from three- and four-year ADH plans to insure students throughout their college careers. For both plans:

- Coverage is available on all manufacturer laptops, including those from Apple and Dell.
- The ADH term begins on the product-purchase date.
- Parts and service coverage begins on day 31.
- Products are serviced via Depot Express.
- Surge protection is included.
- There are no out-of-pocket expenses.

Depot Express Service

For all ADH laptop plans

Laptops are serviced via Depot Express. Prepaid shipping cartons with labels are delivered to the student on the next business day, free of charge. The repaired product is then returned to student, within three to five business days.

Here's how easy it is:

1. Student places service call by calling (800) 320-2783.
2. Mailing carton is shipped to student next-business-day, free of charge.
3. The repaired laptop is returned to student within three to five business days.



Ingram Micro | Product Protection Plan

Off-campus option

Students may use our nationwide Depot Express service, when off-campus during breaks and vacations, by

calling (800) 320-2783 and directly placing their service call. The laptop will be returned directly to the student after repair.

College Campus Reseller Pricing and SKUs

Ingram Micro SKU	Product Plan Coverage	Laptop Purchase Price (CCR cost)	CCR Cost of Plan
N23262	3YR ADH parts & labor	LAPTOP \$500-999.99	\$265.00
N23263	3YR ADH parts & labor	LAPTOP \$1,000-1,499.99	\$276.00
N23264	3YR ADH parts & labor	LAPTOP \$1,500-1,999.99	\$313.00
N23265	3YR ADH parts & labor	LAPTOP \$2,000-2,999.99	\$341.00
N23266	3YR ADH parts & labor	LAPTOP \$3,000-3,999.99	\$389.00
N23267	3YR ADH parts & labor	LAPTOP \$4,000-4,999.99	\$437.00
N23269	4YR ADH parts & labor	LAPTOP \$500-999.99	\$322.00
N23270	4YR ADH parts & labor	LAPTOP \$1,000 - 1,499.99	\$333.00
N23271	4YR ADH parts & labor	LAPTOP \$1,500-1,999.99	\$379.00
N23272	4YR ADH parts & labor	LAPTOP \$2,000 - 2,999.99	\$414.00
N23273	4YR ADH parts & labor	LAPTOP \$3,000 - 3,999.99	\$471.00
N23274	4YR ADH parts & labor	LAPTOP \$4,000 - 4,999.99	\$529.00

Additional Ingram Micro Product Protection Plans

Ingram Micro also offers service plans for most other products your student or faculty customers need. These plans cover all manufacturers' laptops, desktops, servers and peripherals without manufacturer restrictions. Please contact your Ingram Micro sales representative for details.

CONTACTS

To place a service call, call (800) 320-2783, Monday–Friday, 8 a.m.–8 p.m., Eastern time.

To register an Ingram Micro Product Protection Plan, call (800) 320-2783.

For additional information, call your Ingram Micro sales representative at (800) 456-8000, ext. 76776.