

# Enterprise Monitoring, Powered by Nimsoft

## **The Value Nimsoft Provides**

Nimsoft products enable companies to gain and maintain control over their entire infrastructure so that they can better align their IT investments with top level business objectives. By enabling customers to effectively monitor and manage application and system performance -- and by delivering these capabilities in a solution that offers broad infrastructure support and easy deployment and use -- Nimsoft delivers a range of benefits to managed service providers, including:

- Fuel business growth through advanced monitoring of servers, networks, databases, applications, and virtually anything else that is accessible through your client's network
- Harness unmatched scalability -- with fast, reliable, and efficient monitoring of hundreds of clients and tens of thousands of devices
- Deliver premium, value-added services, such as monitoring of virtualized and VoIP environments, that help boost margins
- Differentiate your service portfolio through sophisticated SLA monitoring, customizable reports, and business dashboards that accentuate value

## **The Problem Nimsoft Solves**

Service level management (SLM) and business service management (BSM) are rapidly becoming critical priorities within IT operations because they are disciplines that focus on monitoring applications and services from an end-user experience and service oriented architecture (SOA) perspective. Instead of managing technology silos by IT department functions, SLM and BSM enables IT professionals to understand and improve the end-to-end, horizontal performance of IT services that have been configured to support specific business processes and services.

## **The Products We Offer**

Nimsoft has made effective SLM and BSM a practical reality for hundreds of Enterprise and mid-market customers worldwide. With Nimsoft performance and availability management solutions, customers can centrally manage their entire infrastructure and improve service delivery. Through its cohesive product offerings, Nimsoft provides a solution for your business, regardless of the industry or size of company. Solutions deliver pro-active monitoring and alerting, performance analysis and historical reporting, real-user monitoring, advanced SLM and comprehensive service modeling BSM functionality, coupled to broad platform coverage, and unparalleled ease of deployment and use.