

ABOUT RACKSPACE® HOSTING

RACKSPACE IS THE WORLD'S LEADER IN HOSTING

For every business and budget, there's a unique need. That's why we deliver a portfolio of solutions like Managed Hosting, Cloud Hosting and Email Hosting, each with a diverse mix of products. Our model is built to adjust to customer needs quickly and efficiently. And because everything we do is tailored only to hosting, we truly are the hosting experts. We integrate the industry's best technologies and practices and delivers it all with our unparalleled and uncompromising Fanatical Support®.

Fanatical Support isn't just what we do. It's what we are – a company with the drive to do more than what our contracts, service level agreements and guarantees say we will. Every day is an opportunity for us to make a difference in the lives and businesses of our customers.

THE FUNDAMENTALS OF RACKSPACE

- Founded in 1998 – Over 10 years of hosting expertise
- Listed on the New York Stock Exchange (RAX) in 2008
- Headquarters: San Antonio, Texas
- Global Offices: Hong Kong, London, Amsterdam, Australia, Austin, TX and Blacksburg, VA
- Nine (9) Worldwide Data Centers: Hong Kong, China (1); London, UK (2); San Antonio, TX (2); Dallas, TX (1); Herndon, VA (1); Ashburn, VA(1); and Chicago, IL(1)
- Over 90,000 customers and over 2,700 employees

INDUSTRY LEADERSHIP

- World's largest hosting provider by revenue in 2007*
- Net income positive since February 2001
- Industry-leading Service Level Agreements
- Guarantees: 100% Network Uptime and 1-Hour Hardware Replacement
- Zero-Downtime Network™ powered by Cisco
- A Leader in the Gartner North American Web Hosting Magic Quadrant since 2004
- Microsoft Gold Certified Hosting Partner
- Microsoft Hosting Partner of the Year – 2003, 2005 and 2007
- Red Hat Premier Hosting Partner
- American Business Awards' Best Customer Service Organization – 2005 and 2007

WHY RACKSPACE HOSTING IS A SMART BUSINESS DECISION

Hosting helps you be efficient with your cash

- Removes the need for big capital outlays on hardware and data centers
- Frees up your funds for primary business expenses
- Offers affordable and predictable monthly costs
- Lets you pay as you grow rather than over-purchase capacity upfront
- Delivers a faster return on your investment

Hosting helps you extend your resources

- Reduces your labor costs
- Provides you with access to a deeper pool of experts
- Concentrates your people on core business needs
- Supplies staff instantly for the "what if" scenario
- Lets you take advantage of latest technologies without hiring the expertise

Hosting limits your business risk

- Keeps capital on hand for "rainy days"
- Allows you to quickly and efficiently change plans
- Guarantees you stay online
- Implements your solution quickly
- Places your focus back on growing your business
- Gives you latitude to pursue new revenue-generating ventures

*According to Tier1 Research Data

Microsoft
GOLD CERTIFIED

Partner



redhat.
PREMIER
HOSTING PARTNER



experience *fanatical support*®

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