

## HP rp3000 POS SOLUTION FOR EXCELLENT SERVICE



## HP rp3000 Point of Sale

Order Up the Best Customer Experience with  
HP's rp3000 Point of Sale Solution



The HP rp3000 Point of Sale Solution combines everything hotel owners need to compete in today's competitive hospitality marketplace

Technology powers the business, differentiates the guest experience and increasingly determines which hotel owners are successful. In order to keep your hotel business going – and growing – you need a reliable system that works for you day in and day out. The road to success has been mapped out for your business with the HP rp3000 Point of Sale (POS) Solution. A true POS system, the rp3000 is designed to meet the challenges of your hotel's environment with hospitality components not found on a PC or a standard cash register. The HP rp3000 includes a powerful processing system, a durable form factor, and a three-year standard warranty as well as a comprehensive array of HP peripherals – from touch screen monitor to POS keyboard with magnetic stripe reader. Buy what you need, and as your business grows, you can easily purchase more systems to add additional service areas or to expand your business to new locations. The HP rp3000 gives you the freedom to customize a solution to fit the specific needs of your hotel operations.

### **Draw guests in and HP will help you stand out**

Combining the HP rp3000 with market-specific software applications from HP's many trusted software partners, will help you run your hotel from front desk check-in, to the gift shop, to the hotel's bars and restaurants. Impress your guests with a sleek and clean front desk solution that maximizes reservation counter space and makes a clutter-free first impression. Utilize reservation management technology to retrieve guests' profiles and personalize the check-in experience - make dinner, spa and golf reservations or offer a room upgrade according to individual guest preferences. Advertise your hotel's special events and market to your customer base with drill down access to their reservations and interests. Improve maintenance and housekeeping operations with inventory management tools and in the restaurants and bars, use order management tools that keep your kitchen in tune with your dining floors. POS technology from HP gives hotel owners the tools to drive better business outcomes through improved operations, better image and increased guest satisfaction.

## HP POS helps you tailor your day to day operations to fit your guests and your establishment

You've got what your guests need, but you also need to be able to present it to them in a way that is convenient, fast and easy for the both of you.

- **Flexibility:** Modular by design, you can choose the system, software and peripherals that are right for your business, preparing you to work with more ease and efficiency.
- **Reliability:** HP POS systems are simple to set up, easy to use and because of the standard three year limited warranty on full hardware bundles for end-to-end service in one phone call, maintenance is worry-free.
- **Adaptability:** A wide range of applications can help you adapt and evolve with the changing market while giving your guests what they deserve—efficient and responsive service.
- **Efficiency:** More easily manage everything—from reservation management and restaurant order operations, to your employees' timesheets. With all these tasks taken care of, you can focus on your guests and keep your hotel operating efficiently.

Hotel Hospitality Bundle		
Point of Sale Component	HP Part Number	Description
HP rp3000 Point of Sale System	KR656UT#ABA	Retail-hardened design delivers a robust manageable retail POS system at an affordable price
HP L5006tm 15" LCD Touchscreen	RB146AT#ABA	Provide faster customer service, increase employee productivity and benefit from quick and easy training with touchscreen technology
HP Cash Drawer	FK182AT#ABA	Heavy duty robust construction helps ensure durability, consistent operation and long life
HP POS Keyboard with Magnetic Stripe Reader	FK218AT#ABA	Keyboard with integrated touchpad and Magnetic Strip Reader allows for all-in-one ease of use
Options	HP Part Number	Description
Total Care Access Card	FX396AA#ABA	Includes 1 year FREE of McAfee Virus Scan, 6 months FREE of HP Upline and a variety of other products and services
HP 17" Flat Panel L1710	GS917A8#ABA	Award winning HP 17" flat panel display
HP Thermal Receipt Printer	FK224AT	Smaller, smarter, and faster printer - prints up to an amazing 74 lines per second and includes ReceiptWare software for customized messaging
HP Hybrid Printer with MICR	FK184AT	Thermal receipt printer that also offers MICR allowing users to read and verify checks
HP Point of Sale Care Pack Services - 3 Year with Accidental Damage	UL591E	Covers spillage and other accidental factors related to everyday retail use
HP Point of Sale Care Pack Services - 4 Year with Accidental Damage	UL592E	Extends the HP rp3000, HP peripherals and monitor (when purchased with the point of sale base unit) to a total of 4 years, plus Accidental Damage Protection
HP Point of Sale Care Pack Services - 5 Year with Accidental Damage	UL593E	Extends the HP rp3000, HP peripherals and monitor (when purchased with the point of sale base unit) to a total of 5 years, plus Accidental Damage Protection

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4AA0-xxxxENW, February 2008

