

Elo TouchSystems Programs

Receive an Elo touchmonitor or touchcomputer replacement within one business day.

Elo TouchSystems Advance Unit Replacement Program for the US and Canada is an upgraded warranty service designed to stay ahead of today's demanding business environment. Elo products have an outstanding reputation for reliability, and our AUR program provides the highest level of support with minimal service expense. If there is a critical need for minimal system down time, the Elo AUR program makes it easy to receive a replacement Elo touchmonitor or touchcomputer within one business day.



- Advance Unit Replacement Program Benefits:**
- **Minimize downtime**—a base unit replacement is shipped for next-day arrival
 - **Easy to use**—submit a claim online to initiate next-day replacement process
 - **Easy sign-up**—enroll at time of purchase or apply to existing warranty of deployed units
 - **No hassle**—no questions asked and all US shipping costs are covered
 - **No minimum purchase requirement**—for Elo touchmonitors and touchcomputers included in this program

The Elo AUR program expedited service applies to a wide range of Elo touchmonitor and touchcomputer products:

Touchcomputers: 15A1, 15A2, 17A2, 15D1, 15D2, 1520, 17D1, 17D2, 19R1, 19R2, 19MR1
Touchmonitors: 1215L, 1515L, 1519L, 1522L, 1529L, 1715L, 1729L, 1900L, 1915L, 1919L, 1928L, 2200L

*Other Elo products may also be eligible, subject to a minimum order quantity.

Elo TouchSystems Advanced Unit Replacement (AUR) Comparison

	Standard and Extended Warranty	Advanced Unit Replacement
Replacement Parts/Kits	Included	Included
Repair Labor	Included	Included
Timeframe	2 weeks	24 Hours
Replacement Unit Shipping	Free	Free
Returned Unit Shipping:		
United States	Customer Responsible	Free
Canada	Customer Responsible	Customer Responsible

Advance Unit Replacement (AUR) Program – Full Details

- Part Numbers:**
- V21817 - Elo advance unit replacement for touchcomputers
 - V22008 - Elo advance unit replacement for touchcomputers, Currently Owned unit
 - V21927 - Elo advance unit replacement for touchmonitors
 - BG9039 - Elo advance unit replacement for touchmonitors, Currently Owned Unit