



Cisco Spam & Virus Blocker 30-Day Money-Back Guarantee

Terms and Conditions



All purchases of the Cisco® Spam & Virus Blocker ("Blocker") include a 30-day money-back guarantee. This offer is valid only in the United States and is available from August 18, 2009 through January 23, 2010. If you are dissatisfied with your Blocker for any reason, you may receive a refund if you return your Blocker in its original packaging within 30 days of receiving the Blocker. The offer is available at participating resellers only.

Cisco will not refund any shipping, handling, or import/export or tax duties associated with the return of your Blocker.

The Cisco refund policy does not apply to any additional items or services you may have purchased from Cisco Systems, Inc. or any of its affiliates. No refunds are available after 30 days.

To receive your refund, please contact the reseller from whom you purchased the Blocker. Please be aware that there are no prorated refunds after the first 30 days of service. The 30-day money-back guarantee does not apply to account renewals. This offer may not be combined with any other offers or discounts. Limit one (1) return per unique end user through the distribution channel. Accounts canceled/terminated by Cisco for violating our terms of use do not qualify for the 30-day money-back guarantee. Violation of terms include, without limitation, (i) any unauthorized, improper, incomplete, or inadequate maintenance or calibration of the Blocker by the customer or any third party; (ii) any unauthorized modification or alteration of the Blocker; (iii) any unauthorized or improper use or operation of the Blocker or Customer's failure to comply with any applicable environmental specification; or (iv) a failure to install and/or use updates, upgrades, fixes, or revisions provided by Cisco or its resellers from time to time. Please allow 4 to 6 weeks for refunds. Void where prohibited.