



REMOTE MONITORING

reaching new heights of service



AN IDEAL PAIRING IN MANAGED SERVICES

To take full advantage of managed services, solutions must be versatile and powerful. Personal computers with Intel® vPro™ processor technology allow you to accomplish more tasks remotely and during off-hours, making you more efficient and increasing your profitability. Plus, through Ingram Micro Seismic Remote Monitoring and Management (RMM), you'll discover additional revenue sources and increased profits by serving your customers in new ways. Intel vPro processor technology-based PCs enhance most RMM tools, enabling off-hours maintenance even when the PC is powered down or the OS is inoperable. By doing more on a remote basis, you'll be saving time and money.



IMPROVED PERFORMANCE FOR CUSTOMERS. COST SAVINGS FOR YOU.

Now you can further reduce on-site service calls and improve profit margins by introducing your customers to desktop PCs with Intel vPro processor technology. The hardware-based capabilities of these PCs allow them to be managed remotely, regardless of system status, through Ingram Micro Seismic RMM. You can now secure, manage and repair PCs even if the power is off, hardware has failed or the OS is unresponsive. Remote service can be performed off-hours, meaning fewer disruptions to end customers and more efficient remote monitoring and management for you.

NO POWER. NO OPERATING SYSTEM. NO PROBLEM. If you are trying to remotely service a PC and it's powered down or, worse, reconfigured, rebuilt or the OS is inoperative, you must either send someone on-site or rely on the

customer to help resolve the problem. Intel vPro processor technology uses a remote communication channel that runs underneath the OS, allowing remote power-up, power-down and reset capabilities; proactive alerting; access to the BIOS; and persistent asset and configuration information. Not only can a PC be serviced without having to leave it on around the clock, technicians can also remotely troubleshoot system problems regardless of the state of the hardware or software on the system.

A NEW APPRAISAL FOR PCS. Typically, customers have evaluated PCs exclusively by price. At a time when even hardware is talked about as a service and IT security is paramount, price alone is no longer a sound measurement of value. It's critical to educate customers about the advantages of a more powerful and secure system and the overall cost savings and high value of managed services. Ingram Micro Seismic and Intel vPro processor technology-based PCs are the perfect place to start the conversation.

KEY FEATURES:

- Hardware-based security capabilities help improve compliance down the wire, ensure that third-party security software is available and up to date, and remotely identify viruses, worms and other threats faster while stopping those threats more effectively.
- Remote problem-resolution capabilities help accurately diagnose hardware problems remotely and troubleshoot and resolve more software and OS problems — including OS rebuilds — without leaving the office.
- Remote hardware-inventory capabilities function even if the OS is unresponsive or a system is powered off.
- Remote asset-inventory (discovery) capabilities more accurately identify desktop PCs with Intel vPro processor technology on the network.
- Energy-efficient performance yields up to 40-percent more desktop performance and increased energy efficiency.* Less heat is generated, which requires less cooling in these high-performance systems. The result is excellent performance in quiet, small form-factor designs that consume less power.
- Desktop PCs with Intel vPro processor technology are ready for the new Windows Vista OS and three-dimensional Windows Vista Aero interface. The new PCs include built-in graphics to support the highest levels of the Windows Vista Aero experience, include support for 64-bit applications and deliver the performance required for the intensive, multithreaded OS.

Contacts

For more information about Intel vPro processor technology, go to www.ingrammicro.com/seismic. For information on PCs enabled with Intel vPro processor technology, go to the Intel store at www.ingrammicro.com/intel.

For more information about Ingram Micro Seismic, call the Ingram Micro services sales team at (800) 705-7057, option 5 or e-mail services@ingrammicro.com.

** Performance measured: Intel Core 2 Duo desktop processors compared to Intel Pentium D Processor 805 on SPECint_base2000 and SPECint_rate_base2000. Actual performance may vary. See www.intel.com/performance for more information.*